GUEST DIRECTORY





Redondo Beach Galleria Inn Redondo Beach, California



GUEST SERVICES

Welcome

It is our pleasure to welcome you to Best Western Redondo Beach Galleria Inn located in Redondo Beach, CA. On behalf of the entire team at the Best Western Redondo Beach Galleria Inn, we extend you a very warm welcome and trust your stay with us will be both enjoyable and comfortable.

If you have any questions or require assistance during your visit, please feel free to call one of our Guest Service Team Associates by dialing 0 on your in room telephone.

We look forward to an opportunity to serve you now and for future visits.

Sincerely, Best Western Redondo Beach Galleria Inn Management and Guest Service Team





GUEST INFORMATION

ATM

Bank of America, 1603 Hawthorne Boulevard, Redondo Beach; Wells Fargo, 4340 Artesia Boulevard, Torrance; Chase Bank 4373 W. 182nd Street, Torrance.

BUSINESS CENTER

As a courtesy, a computer has been set up in the lobby for our guests with limited usage.

CHECK-IN TIME

is 3:00 PM • CHECK OUT TIME IS 11:00 AM

CAR RENTALS

Information regarding rental car locations and phone numbers can be obtained at the Front Desk.

CONTINENTAL BREAKFAST

Complimentary continental breakfast is available in the lobby 6:00 AM to 10:00 am every day. Trays are available to bring breakfast to your room.

CREDIT CARDS

The hotel gladly accepts American Express, Amoco, Carte Blanche, Diners Club, Discover, MasterCard and Visa credit cards.













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www.bwredondobeachca.com





CRIBS

Cribs are available as a special request item through the Front Desk for \$10.00 per night. The number of cribs available is limited and will be provided on a first come, first served basis.

DATA PORTS

Data ports are available in all rooms and are located on the telephone. Telephone extension cables are available at the Front Desk if needed.

EMERGENCY

In the event of an emergency, medical or otherwise, please contact emergency services or the Front Desk for immediate attention.

FAX MACHINE

Service is available at the Front Desk 24 hours a day. A charge of \$1.00 to \$6.00 per page for outgoing faxes. The hotel fax number is 310-793-7135.

HOUSEKEEPING

Services are provided daily. Contact the Front Desk for extra pillows, blankets, towels, hand towels, face cloths, soap or shampoo.

INTERNET ACCESS

Complimentary wireless Internet is available in each room and in some public areas of the hotel.

Connecting instructions: Turn on your devise, connect your wireless adapter to the strongest SSID, launch your browser and accept the Terms of Service. Questions or problems getting set up or connected? Call United Solutions 800-574-6381.













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MESSAGES

Voicemail messages are indicated by a flashing light on your room telephone. Dial 491 to retrieve your messages. Press 0 for assistance.

NEWSPAPERS

Newspapers are available at the Front Desk.

PETS

Sorry, pets are not allowed on the property.

RESERVATIONS

For advanced reservations call 800-WESTERN (937-8376) or log onto bestwestern.com.

SAFE DEPOSIT BOXES

Please do not leave money or valuables in your room. Under state law the hotel cannot be held responsible for the loss of articles unless properly secured in the safe located at the Front Desk. For the security of your valuables, please let us be of service. Boxes are available at the Front Desk to guests without charge.

SIGHTSEEING TOURS

Tours depart daily from our lobby. Contact the Front Desk for details. The directions to the attractions are available at the Front Desk.

SPA

The Jacuzzi/spa, located on the second floor, is open 9:00 AM TO 9:00 PM year-round. There is no lifeguard on duty. Parent(s) must me present at all times when children are present. No glass bottles are permitted in the spa area.















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LUGGAGE ASSISTANCE & STORAGE

Assistance and storage is available 7:00 AM to 11:00 PM.

MAIL & POSTAGE

There is a mail drop at the Front Desk. Postage is available at current postal rates.

TOILETRIES

Special needs or extra amenities are available upon request. Complimentary razor, shaving foam, toothbrush, toothpaste, comb, sanitary napkins, sewing kits are available at the Front Desk 24 hours a day

VENDING

Ice, bottled water, soft drinks and snacks are located downstairs outside.











WAKE UP CALL

To arrange a wake up call contact the Front Desk.





TELEPHONE INFORMATION

EMERGENCY	9 + 911
FRONT DESK	0
ROOM-TO-ROOM	Dial Room Number
OUTSIDE OPERATOR	9 + 0 (local) or 9 + 00 (long distance)
CREDIT CARD / COLLECT CALLS	9 + 00 + Area Code + Number
TOLL FREE	9 + 1 + 8XX Number
LOCAL INFORMATION	9 + 411
LONG DISTANCE INFORMATION	
LOCAL CALL (.50 per minute)	Dial 9 + 1 + Area Code + Number
Area Code 310 and 424. Free under 30 minutes.	
IN CALIFORNIA (.50 per minute)	9 + 1 + Area Code + Number
IN USA (.50 per minute)	9 + 1 + Area Code + Number
INTERNATIONAL (\$5.00 per minute) Dial 9 + 012	1 + Country Code + City Code + Number
Rates for some countries are more, contact the Front Desk f	or rates.





TELEVISION CHANNEL GUIDE

Channel lineup is subject to change.

15	CBS	02
16	NBC	
17	KTLA	
18	ABC	aba7
20	KCAL	KCAL 9
21	KTTV	
22	KCOP	KCOP
23	CNN	CNN
24	FOX NEWS	NEWS
25	HEADLINE NEWS	Headline NEWS
26	TBS	łbs
27	WEATHER CHANNEL	The Weather Channel
28	TNT	
29	USA NETWORK	R-A
30	CARTOON	CN

31	ABC FAMILY CHANNEL	obc family
32	AMC	амс
33	DISCOVERY	DISCOVERY
34	COMEDY CENTRAL	
35	LIFETIME	lifetime
36	NICKELODEON	nickelodeon
37	MTV	ΜV
38	Vh1	Vh
39	ESPN	ESFN
40	ESPN2	ESPN 2
41	ESPN NEWS	ESPNEWS
42	НВО	HBO
43	HBO 2	HBO2
44	HBO FAMILY	HBO Family.
45	HBO SIGNATURE	SIGNATURE.





TRANSPORTATION

AIRPORTS

Bob Hope Airport (BUR)	800-395-9287
2627 Hollywood Way, Burbank	
Los Angeles International Airport (LAX)	310-646-5252
1 World Way, Los Angeles	
Ontario International Airport (ONT)	866-456-3900
Ontario, CA	
Palmdale Regional Airport (PMD)	661-266-7602
39516 N. 25th Street, Palmdale	
Van Nuys (VNY)	818-785-8838
16461 Sherman Way, Van Nuys	





AIRLINES

For up to date airline information listen to 530 AM radio or call 310-646-5252 (LAX)

Aeromexico Air Canada Air China Air India Air New Zealand Air Pacific Air Tahiti Nui Alaska Airlines Asiana Airlines Air France **British Airways** Cathay Pacific Airways **China Eastern Airlines Delta Air Lines** El Al Israel Airlines **Emirates Air EVA Airways Frontier Airlines**

800-237-6639 Hawaiian Airlines 888-247-2262 Japan Airlines 800-982-8802 JetBlue Airways 800-223-7776 KLM 800-262-1234 Korean Air 800-227-4446 LanChile Airlines 877-824-4846 Lufthansa 800-426-0333 Malaysia American Eagle Airlines 800-433-7300 Philippine Airlines 800-227-4262 Qantas Airways 800-237-2747 Singapore Airlines 800-247-9297 Southwest Airlines 800-233-2742 SWISS 800-200-5118 Thai Air 800-221-1212United Airlines 800-223-6700 US Airways 800-777-3999 Virgin Atlantic 800-695-1188 WestJet Airlines 800-432-1359

800-367-5320 800-525-3663 800-538-2583 800-374-7747 800-438-5000 800-735-5526 800-645-3880 800-552-9264 800-435-9725 800-227-4500 800-742-3333 800-435-9792 877-359-7947 800-426-5204 800-241-6522 800-428-4322 800-862-8621 800-538-5696

BUS

Bus MTA-LAX Greyhound Bus

800-266-6883 800-231-2222





TRANSPORTATION

CAR RENTAL

Alamo/National	310-649-2242
9020 Aviation Boulevard	
Avis	310-646-5600
9217 Airport Road	
Budget	310-645-4500
9775 Airport Road	
Dollar	866-434-2226
5630 Arbor Vitae	
Enterprise	310-649-5400
8734 Bellanca Avenue	
Hertz	310-568-3400
9000 Airport Boulevard	
Thrifty	310-645-1881
5440 W. Century Boulevard	







HELICOPTER

Catalina - Ferries

FERRY

LA Helicopters

562-377-0396

310-519-1212

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TRANSPORTATION

LIMOUSINE SERVICE

Chauffeured Services

310-665-5100









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SHUTTLE

Prime Time	800-262-7433
Super Shuttle	800-862-7771
Wheelchair Access Van	800-659-1972

TAXI SERVICE

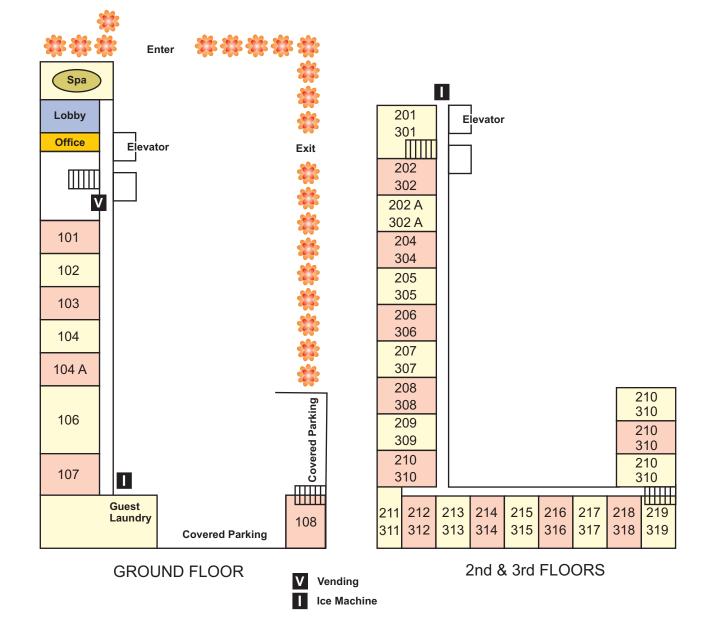
Checker's Cab	800-300-5007
LA Yellow Cab	213-800-1000
United Independent Cab	800-290-5600

TRAIN

Amtrak Metro Link Metro Rail 800-872-7245 800-371-5465 800-266-6883



ROOM LOCATOR



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SAFETY & SECURITY

Your safety and the security of your personal property are of the utmost concern to us who welcome you as our guest. We urge you to take advantage of the following suggestions.

Double Locks and Chains: For additional security, while in your room, utilize the deadbolt lock provided on your door upon entering. This will prevent the door from being opened by a regular room key. As an additional precaution, please secure the safety chain or bar lock.

Admittance: Do not admit persons to your room without first making identification. A peephole is provided in your door for your convenience. If there is any doubt about a person's true identity, please contact the Front Desk.

Keys: Safeguard your key. Be sure to leave it with the desk clerk upon departure. Do not leave it in your room or in the door. Do not give your key to others.

Automobiles: Ensure that your car is locked, and do not leave any items of value visible.

We hope that these procedures will contribute to your comfort and well-being during your stay.



FIRE SAFETY



Hotels are doing even more to make sure that guests are safe from fire. Ask at the Front Desk if they have smoke detectors or automatic sprinklers. Take time to read and familiarize yourself with fire safety and escape information.

Find the two exits nearest to your room. Count the number of doors from your room to the exits. Make sure that they are unlocked and unblocked.

Learn the layout of your room and how to unlock the door in the dark. Put your room key and a flashlight close to where you sleep. In the event of fire, take your room key, flashlight and nothing else with you.

Locate the fire alarm on your floor. If you find a fire in your room or somewhere else, sound the alarm.

When you hear the fire alarm, act, don't investigate. Put these tips to work right away.

If the fire is in your room, get out and close the door. Once out, report the fire to the Front Desk.

If the fire is not in your room, leave if you can. First, feel the door. If it's cool, open it slowly, and go to the nearest exit.

If your room door is hot, don't open it. Your room may be the safest place to be. Call the Front Desk and report the fire and your location. Seal all cracks with wet towels. Shut off fans and air conditioners. Signal at your window or balcony for help, and wait to be rescued.

Crawl low in smoke. Fresh air will be at the floor. If you encounter smoke or fire at lower levels, turn around, and use another exit. Take your key so that you can go back to your room if you can't use your exits.

Never use elevators during a fire. They could stop at the fire floor. Use the interior stairs.

REMINDER: Don't smoke in bed. The most common cause of deadly hotel fires is smoking.



RECOMMENDED AREA RESTAURANTS



 Al Noor - 	(310)-675-4700	 Lazy Dog Café- 	(310)-921-6080
 Baskin Robbins- 	(310) 679-5786	 Lemonade- 	(310)-882-7711
 Benihana- 	(310)-316-7777	Lucille's Smokehouse BBQ-	(310)-370-7427
 BJ's Restaurant and Brewhouse- 	(310)-802-6440	 PF Chang's- 	(310)-793-0590
 Blue Salt Fish Grill- 	(424)-247-7414	 Panera- 	(310)-793-4129
 Boston Market- 	(310)-214-3318	 Papa John's 	(310)-921-6111
 Buca Di Beppo- 	(310)-540-3246	 Panda Express- 	(310)-798-8249
 Bollywood Zaika- 	(424)-398-0066	 Pizza Hut- 	(310)-370-3531
 California Pizza Kitchen- 	(310)-370-9931	 Pinkberry- 	(310)-316-4721
 Cheesecake Factory- 	(310)-376-0466	 Ragin Cajun Café- 	(310)-540-7403
 Chicken Dijon- 	(310)-370-7707	 Red Lobster- 	(310)-316-3133
 Chicken Maison - 	(310)-316-9797	 Rinaldi's Redondo- 	(310)-375-2443
 Chin Chin- 	(323)-591-2822	 Rock & Brews- 	(310)-378-4970
 Chick-fil-A- 	(310)-697-3339	 Snax Burgers- 	(310)-921-9797
 Corner Bakery- 	(310)-540-9379	 Subway- 	(310)-370-8822
 Dennys- 	(310)-543-1044	 Starbucks Coffee- 	(310)-318-5886
 Dominos- 	(310)-316-6172	 Thai Dishes- 	(310)-316-6326
 El Sombrero - 	(310)-376-5005	 Tender Greens- 	(424)-488-0639
 El Torito- 	(310)-376-0547	 Urban Plates- 	(424)-999-2141
 Ensenada's Surf n Turf Grill- 	(310)-793-9073	 Yanagi- 	(310)-372-6500
 Fatburger- 	(310)-316-9025	 Yogurtland- 	(310)-543-0391
 Full House Plus- 	(310)-357-5275	 Island's Restaurant- 	(310)-363-8968

• Handel's Homemade Ice Cream- (424)-247-8861



AREA ATTRACTIONS



Tours depart daily from our lobby. Contact the Front Desk for details and directions to the attractions

AQUARIUM OF THE PACIFIC......562-590-3100

100 Aquarium Way, Long Beach A world-class aquarium featuring over 12,500 animals in 50 exhibits. Highlights include Shark Lagoon, Lorikeet Forest and Tropical Pacific Gallery.

Extensive collection of antiquities, paintings, drawings, sculpture, 19th and 20th Century American and European photographs. Parking reservation required.

GRIFFITH OBSERVATORY......3223-664-1181

2800 E. Observatory Road, Los Angeles Nonprofit educational institution that provides the public information on astronomy and related sciences.

4730 Crystal Springs Drive, Los Angeles One of the nations largest urban parks. Attractions include golf courses, Travel Town, pony and train rides, bridle and hiking trails.

With its beautiful architecture, outdoor grass area, dancing fountain and real working trolley. The Grove has become a fantastic L.A. shopping destination.











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BEACHES FROM MALIBU to SOUTH BAY

It has been said that when one reaches the Pacific Ocean, one runs out of options. With its beautiful weather year-round, you'd be crazy not to spend some time at the beach, whether to pick up a good tan or just enjoy people watching.

Malibu Lagoon State Park: Sun lovers, celebrities and a sandy beach.

Santa Monica Beach: Skip the sunbathing - bike trails, coasters and nearby shopping make for the ultimate beach outing.

Venice Beach: On the Pacific Coast Highway. L.A.'s funkiest beach offers silly characters, serious surfers and surprisingly clean water.

Marina Del Rey: The world's largest man-made harbor. Hundreds of pleasure craft ply the waters for day-long sails, fishing and harbor cruises. Private luxury yacht charters are all in a day's play. Redondo Beach: Enjoy the sheer pleasures of the endless summer lifestyle. Swimming, surfing, biking, skating - the South Bay beaches are connected by a unique L.A. County Bikeway.



HOLLYWOOD BOULEVARD

6925, 6767, 6764, 6801 Hollywood Boulevard, Hollywood

Chinese Theatre, Wax Museum, Guinness World To know the "real" Hollywood, take a moment to reflect. On the illusion of the dream as you walk down Hollywood Boulevard; and view the 2,000 stars. The entire Boulevard has been designed as a historical district. The renowned "Chamber of Horrors", The world's most amazing facts and incredible achievements are brought to life with films, video, special effects and vivid animated displays. Home of the Academy Awards-Kodak theatre.



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THE BRIDGE - Cinema de Lux......310-568-3375

6081 Center Drive, Los Angeles 17 state-of-theart auditoriums with full stadium-style-seating, director's hall and the largest IMAX' screen.

18.5 miles long by seven miles wide with two harbors, Catalina is covered with mountains, green vegetation and edged with beautiful sandy beaches.

DISNEYLAND PARK......714-781-4565

1913 S. Harbor Boulevard, Anaheim This is where Disney Magic meets California. More that 22 attractions highlighting the California experience. Interactive shows, rides and so much more. Don't miss Disney's Electric Parade.

DOWNTOWN DISNEY714-781-7290

1510-1590 S. Disneyland Drive, Anaheim Disney magic abounds at this popular shopping, dining and entertainment heaven. Locals and visitors alike enjoy the ESPN Zone, Build-A-Bear Workshop, The House of Blues and so much more. Open daily, hours vary.

6333 W. Third Street, Los Angeles Historic open-air market offering fresh meats, poultry, seafood, produce, flowers and crafts.











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AREA ATTRACTIONS

2301 N. Highland Avenue, Los Angeles Outdoor amphitheater with a dramatic, state-ofthe-art stage, museum and picnic areas.

KNOTT'S BERRY FARM......714-220-5200

What was once one of the very first boysenberry farms in California is now a popular amusement "farm" is complete with rides, attractions and delicious food down home recipes.

LA BREA TAR PITS......323-934-7243

5801 Wilshire Boulevard, Los Angeles One of the world's most famous fossil sites and home to over three million fossils.

5333 Zoo Drive, Los Angeles

More than 1,200 rare and endangered mammals, More than 1,200 rare and endangered mammals, reptiles and birds. Safari shuttle tram, play park for kids, picnic areas and landscaped gardens.









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SAFETY TIPS

Carbon Monoxide Safety Tips



WARNING

Carbon Monoxide is a colorless, odorless, poisonous gas, and exposure can be fatal. Your room is equipped with a carbon monoxide detector.

Symptoms of carbon monoxide exposure may include:

Headache Fatigue Weakness Nausea Shortness of breath Confusion Vomiting Blurred vision Dizziness Loss of muscle coordination Collapse Loss of consciousness¹

What to do if a carbon monoxide alarm is sounding or if you experience any symptoms of carbon monoxide exposure:

- Never ignore a carbon monoxide alarm that is sounding
- Immediately move outside to fresh air
- Advise the hotel front desk
- Call 911, emergency services, or the fire department
- Do a head count to check that all people in your party are accounted for
- Do not reenter the premises until the emergency services responders have given you permission²

¹Source of symptom list: Consumer Product Safety Commission & Mayo Clinic. ²Source of recommended responses to sounding alarm or symptoms: Consumer Product Safety Commission.

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SAFETY TIPS

Consejos de Seguridad de Monóxido de Carbono



iADVERTENCIA!

El monóxido de carbono es un gas incoloro, inodoro, venenoso, y la exposición puede ser fatal. Su habitación está equipada con un detector de monóxido de carbono.

Los síntomas de la exposición al monóxido de carbono pueden incluir:

Dolor de cabeza Fatiga Debilidad Náuseas Falta de Aliento Confusión Vómitos Visión borrosa Mareos Pérdida de Coordinación Muscular Colapso Inonsciencia¹

Qué hacer si una alarma de monóxido de carbono está sonando o si usted experimenta cualquier síntoma de exposición al monóxido de carbono:

- Nunca ignore una alarma de monóxido de carbono que esté sonando
- Inmediatamente salir al aire fresco
- Informar a la recepción del hotel
- Llame al 911, servicios de emergencia o al Departamento de bomberos
- Haga un recuento para verificar que todas las personas en su partido se contabilizan
- No reingrese a los locales hasta que los servicios de emergencia que responden le hayan dado permiso²

Fluente de la lista de síntomas: Comisión de Seguridad de Productos de Consumo y Clínica Mayo. ²Fuente de respuestas recomendadas para sonar la alarma o los síntomas: Comisión de Seguridad de Productos de Cons.

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